

Patient Name: \_\_\_\_\_

## The Interact Tool

The Interact Tool can be used by patients and caregivers to share communication strategies that health care team members can use with them during health care visits. It is designed to be completed before or at the beginning of the visit by the patient or caregiver and then shown to the health care team member.

Please select **3** strategies across all sections.

### When you (the provider) or I are talking:

Look at me when either you (the provider) or I are talking.

### When you, the provider, are talking:

Use words that are respectful and appropriate for my age.

Speak in short phrases and sentences.

Ask questions that I can answer with Yes or No.

Speak clearly and at a medium pace.

Frequently check that I understood what you said.

If I do not understand, rephrase what you said.

Let me know when you are switching topics.

Use printed words or pictures for me to point to when answering questions.

Write down key words.

Use meaningful gestures.

### When I am talking:

Provide me extra time to think about what you said.

Provide me extra time to talk.

Do not interrupt or guess what I am saying.

Ask for permission to guess what I am saying.

Let me know when you don't understand and ask me to explain.

Patient Name: \_\_\_\_\_

**I use the following devices to communicate:**

Assistive listening device (example: pocket talker)

Picture or word book

White board

Augmentative communication device

Electrolarynx

Phone

Voice to text apps

CART transcription

Hearing aids

Other:

None